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TO: Board of Supervisors

FROM: Robin Borre

DATE: October 26, 2026

SUBJECT: TGC - Tyler Techonolgies

On July 6, 2026, Special Districts met with the Technology Committee to discuss purchasing Tyler Technologies financial software and a CMMS. The committee made two points of concern. One is the overlap between Workday and Tyler. Currently, Special Districts does not use Workday as the primary software. All accounts payable, accounts receivable, and utility billing are done in our financial software, Wincams, and exported to Workday. Tyler will not be replacing Workday for our department. We are replacing Wincams.

We are looking for Tyler to replace our existing software Wincams. We discussed Workday handling Utility Billing, which the Auditor agrees can not be done in Workday. Additionally, Special Districts needs an asset management system which does work orders and tracks against customer accounts, project cost accounting, and our GIS system. It is critical that we have a CMMS. The state has issued a notice of violation for not having one and we were required to have one since 2022. The Auditor also agrees we need the CMMS and Workday does not have modules for asset management or fleet.

We need all of our financial information to be integrated into our Utility Billing, CMMS and project cost accounting. This is the in the same manner we are currently using Wincams.

The second concern was the timing of Workday implementation. Workday is currently live and fully integrated with Wincams. Moving forward, it would be the same process we have with Workday and Wincams. The uncertainty of Workday implementation is no longer a concern. Our staff has had several meetings with the Auditor Controller and her staff. We have requested follow up meetings with the TGC. IT director Shane French said going back to the TGC is not needed and their recommendation remains the same as it was in July after the initial meeting. He did mention that, despite not giving the endorsement for the software, he recommends we take our item to the Board, and if the Board approves the purchase of the full software, IT would be happy to work with us on this project.