

Support Agreement Quote
Lake Co SO



DATE 3/24/2026
AT&T Contact Shelby Lewis
Phone (951) 312-3416
Email j12367@att.com
Address 3580 Orange Street #104
Riverside, CA 92501

Support Agreement

7 Position VESTA

9-1-1 VESTA CPE BASIC STAND-ALONE SYSTEM

Maintenance through 9/23/2026	\$ 33,839.72
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Support Agreement Term 9/24/2025 through 9/23/2026

Backroom UPS Replacement Quantity
Position UPS Replacement Quantity

2	\$ 14,274.00
7	\$ 10,465.00

AT&T will continue to provide Service under the Support Plan for as long as parts are available on a commercially reasonable basis.

In the event repair parts are not readily available:

AT&T will advise customer and customer will have the option to replace the Equipment with a similar product.

In the event the customer declines to authorize such replacement, AT&T will cease providing Service for such Equipment.

UPS	\$ 24,739.00
Tax 7.25%	\$ 1,793.58
SYSTEM SUPPORT PLAN TOTAL	\$ 33,839.72

This Quote Valid until 7/22/2026

TOTAL	\$ 60,372.30
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STATE OF CALIFORNIA
CALIFORNIA GOVERNORS OFFICE OF EMERGENCY SERVICES
COMMITMENT TO FUND 9-1-1 EQUIPMENT AND SERVICES
OES-PSC-288 (Rev. 09-2025)



LOGISTICS MANAGEMENT
PUBLIC SAFETY COMMUNICATIONS

This Form To Be Completed By The State 9-1-1 Office Only

Public Agency:	Lake County	Contractor Name:	AT&T
Address:	1220 Martin st.	Mailing Address:	PO Box 5025
City, State, Zip:	Lakeport, CA 95453	City, State, Zip:	Carol Stream, IL 60197
PSAP Manager:	Benjamin Moore	Representative:	Jeff Reeve
E-mail Address:	benjamin.moore@lakecounty.ca.gov	E-Mail Address:	ju7072@att.com
Phone Number:		Phone Number:	(714) 227-1268
ALT Phone:		ALT Contact/Phone:	

Type of Funding Request:

- () 9-1-1 Equipment () 9-1-1 Network () Training
() 9-1-1 Education () County Coordinator Expense () 7-Digit Phone Lines
(x) Maintenance () Other: CPE RESIDUALS

Description of Equipment and Services to be funded: AT&T to maintain [VESTA] CPE system per established quote/service-period. PSAP may cancel with 30-days notice to vendor, this upon acceptance of subsequent CPE replacement. NOTE TO PSAP: Payment must be made by your agency directly to vendor. Reimbursement request to state to be submitted in arrears of payment; complete/sign the CALOES TD290-Reimbursement Claim form, include TD288 number assignment and submit to advisor with copy of vendor invoicing and agency proof-of-payment (copy of canceled check and/or detailed account ledger may be accepted). **PAYMENT ROUTE: PSAP REIMBURSEMENT**

Purchase/Service Information: Include equipment or service description, quantity, part number, unit cost, installation cost, monthly cost, total months covered under maintenance, tax and total cost. Attach contractors quote or PSAP purchase order, where applicable.

Description	Quantity	Service/ Eqmt. ID#	Unit Cost	Installation	Monthly Cost	# Months (Maintenance)	Total Recurring Cost	Total Non- Recurring Cost
[CPE] MAINTENANCE								
Maintenance Year - [8]	1		\$33,839.72					\$33,839.72
Backup UPS Replacement	1		\$14,274.00					\$14,274.00
Position UPS Replacement	1		\$10,465.00					\$10,465.00

NOTES:	Subtotal	\$0.00	\$58,578.72
	Tax and Surcharge	8.75%	\$2,164.67
	TOTAL APPROVED		60,743.39
TD-288 expiration date: N/A		Fiscal Year:	2025/2026
All invoices shall refer to tracking number: 28999		Account Name:	1701 / 702.14

The State of California's monetary obligation under this agreement in subsequent fiscal years is subject to, and contingent upon, availability of funds in the State Emergency Telephone Account. Please be advised that this commitment to fund does not constitute a binding purchase order agreement.

RECOMMENDED APPROVAL BY	TELEPHONE	APPROVED BY	DATE
Signed by: 	(916) 894-5176	DocuSigned by: 	2/3/2026
JOHN DIAZ 50CB420FEBE4A5...		JANEE DABROWSKI 104170D58B2204ED	

Richard Ward

From: Benjamin Moore
Sent: Thursday, April 16, 2026 14:42
To: Richard Ward
Subject: FW: New allotment letter request - Lake County SO CA
Attachments: 28999--[TD288]--Extended Maintenance.xlsx.pdf

This is for the Vesta service agreement extension.

So I reached out to Rene Borne at CalOES and learned the 288 form he originally gave us will work with the new quote with the lower tax rate. Let me know if this will work to get the Vesta docs over to the board.

-Ben

From: Borre, Rene@CalOES <Rene.Borre@CalOES.ca.gov>
Sent: Thursday, April 16, 2026 2:02 PM
To: Benjamin Moore <Benjamin.Moore@lakecountyca.gov>
Subject: [EXTERNAL] RE: New allotment letter request - Lake County SO CA

Hello Ben,
The PSC-288 guarantees up to the amount on the approved form. If the price of the item is under the 288 amount the purchase is still valid.

René Borré
911 & 988 Advisor
Advisory & Compliance Unit
California Governor's Office of Emergency Services
9-1-1 Emergency Communications Branch
(916) 894-5076
www.caloes.ca.gov/911



From: Benjamin Moore <Benjamin.Moore@lakecountyca.gov>
Sent: Thursday, April 9, 2026 11:18 AM
To: Borre, Rene@CalOES <Rene.Borre@CalOES.ca.gov>
Subject: New allotment letter request - Lake County SO CA

You don't often get email from benjamin.moore@lakecountyca.gov. [Learn why this is important](#)

This Message is From an External Sender
This message came from outside your organization.

Hi Rene-

I have previously requested and received an allotment letter for my Vesta maintenance service be extended. The tax rate on the original quote was incorrect and failed to pass my finance department. I have attached a corrected quote and was hoping to get a new letter.

Thank you very much,

-Ben Moore

Lake County Sheriff's Office

WARNING: Do not click links or attachments unless you recognize the sender and know the email is safe.